



## **Pool/Spa Service Technician**

Betz Pools is looking for a Pool/Spa Service Technician to join their team! The Pool/Spa Service Technician is responsible for overseeing pool service repairs for customers while ensuring timelines and project scopes are consistently met. The Pool Service Technician will be directly responsible for the oversight of one to three employees.

### **Core Competencies**

- Accountability
- Adaptability
- Analytical Thinking
- Communication
- Critical Thinking
- Decision Making
- Leadership
- Planning and Organizing
- Problem Solving
- Results Oriented
- Service Orientation
- Teamwork
- Working Independently

### **Job Responsibilities**

- Plan and estimate the materials and labour requirements for individual service calls
- Establish methods to meet work schedules and logging the inventory
- Resolve work-related problems and recommend measures to improve productivity and finished installation quality
- Conduct demonstrations for customers to show all parts of the pool and how to use them
- Submit reports, including progress reports
- Requisition supplies and materials and maintain inventory
- Travel to installation site, ensuring that all required equipment and tools are available
- Perform other duties as required

### **Requirements**

- High School Diploma, GED or equivalent

- Maintain health and safety standards at all times
- At least two years of previous experience in pool/spa repairs is preferred
- Strong problem solving and communication skills
- Well-developed leadership abilities
- Ability to maintain a professional demeanor at all times when representing the company
- Ability to work with machinery, equipment, tools, pipes, etc.
- Specific knowledge of relevant technologies
- Technical knowledge of in-ground pool/spa repairs is an asset
- General understanding of basic electrical standards
- Valid Driver's license and clean driver's abstract
- Highly motivated, organized, and reliable

### **Work Conditions**

- Ability to travel
- Ability to lift and manipulate objects of up to 45 lbs. is required
- Use of Personal Protection Equipment will be required (e.g. hard-hat, safety boots, etc.)
- May be exposed to hazards associated with the industry