



## **Pool/Spa Service Technician Assistant**

Betz Pools is looking for Pool/Spa Service Technician Assistants to join their team! The Pool/Spa Service Technician Assistants are responsible for pool service repairs for customers while ensuring timelines and project scopes are consistently met. The assistants will be directly responsible for all aspects of supporting the Pool Service Technician.

### **Core Competencies**

- Accountability
- Adaptability
- Analytical Thinking
- Communication
- Critical Thinking
- Decision Making
- Leadership
- Planning and Organizing
- Problem Solving
- Results Oriented
- Service Orientation
- Teamwork
- Working Independently

### **Job Responsibilities**

- Plan and estimate the materials and labour requirements for individual service calls i.e. loading the service vehicle with proper parts and logging the inventory
- Establish methods to meet work schedules and logging the inventory
- Resolve work-related problems and recommend measures to improve productivity and finished installation quality
- Requisition supplies and materials and maintain inventory
- Travel to installation site, ensuring that all required equipment and tools are available
- Perform other duties as required

### **Requirements**

- High School Diploma, GED or equivalent
- Maintain health and safety standards at all times
- Previous experience in pool/spa repairs is an asset, but is not mandatory

- Strong problem solving and communication skills
- Well-developed leadership abilities
- Ability to maintain a professional demeanor at all times when representing the company
- Ability to work with machinery, equipment, tools, pipes, etc.
- Valid Driver's license and clean driver's abstract
- Highly motivated, organized, and reliable

### **Work Conditions**

- Ability to lift and manipulate objects of up to 45 lbs. is required
- Use of Personal Protection Equipment will be required (e.g. hard-hat, safety boots, etc.)
- May be exposed to hazards associated with the industry